

Narrowboats LTD

WINCHAM BOAT SALES



NEW BUILD
HANDBOOK

THE KEY TO YOUR NEW BOAT

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Introduction

Welcome to Narrowboats Ltd's 'New Build Handbook' which is full of useful tips and a step by step guide of the process we will be assisting you with in designing your new boat.

Firstly, congratulations on making that first step to your new home or holiday boat. Although this can be the most daunting part of your journey, your Narrowboats Ltd representative will be here to guide you each step of the way by using our experience and knowledge gained over many years in the industry of both living aboard and building boats.

Throughout your build, one member of our team will be assisting you from the start of your build onwards and although we have weekly meetings regarding all of our builds, we recommend that any information should be informed to your Narrowboats Ltd representative if at all possible. Your Narrowboats Ltd representative can be subject to change due to demand.

Your Narrowboats Ltd representative

Narrowboats Ltd have several different builders and fitters that we use to make your dream boat. All builders and fitters that we use are to our own, high standards and have been building with us for many years.

**Your
Builder.....**

Every new boat has a build reference and during the build will be issued a HIN (Hull Identification Number)

**Your Build
Reference.....**

Your HIN.....

Your Style

Now that you've decided to make the step of purchasing a new build with Narrowboats Ltd, you should have some idea of the style of boat, whether it is a sailaway, sailaway lined or fully fitted. When it comes to each of these styles, we have a wide range of exciting optional extras and layouts you can choose from. The team have dealt with all of the different options available so please use the knowledge and experience we have gained over the years to tailor the boat to your requirements..

Range of Builds

One of the many benefits to a new build is choosing the type of boat that suits you. Although you may have seen a stock boat that suits you, it is worth noting the ranges that we offer;

- Sailaway - *Standard Sailaway with Extras Available*
- Sailaway Lined - *Standard Sailaway Lined with Extras Available*
- Sailaway Lined with Additions - *Standard Sailaway Lined with Extras Included*
- Fully Fitted - *The Abode, The Hoxton, The Contessa, The Monarch, The Euro & Baby Euro, The Emperor The Pioneer, The Sheerwater*
- Bespoke Fully Fitted - *None of the Above Layouts*

Please note that the above builds cannot be changed once the order form is signed off.

Layouts, Optional Extras & Help Deciding

When dealing with the team we feel it is vital to have as much information as possible and have a good idea of what it is you are wanting to get from your new boat. Of course there is much more to a boat than just living aboard or for leisure purposes, maybe you have children and pets, in which case we would recommend the stern gates for when you're cruising. Remember, the more information you can give to the team, the more we can guide you in completing the order.

Timeline

Due to the large volume of builds and quick turn arounds in build time it is essential in the build up prior to signing your order form you have a concrete idea of the style and specification of your build as when we convert to the order form (see New Build Process) any amendments will always be declined. This is not to be awkward but a firm stance we have to make so not to cause other clients delays behind your build.

New Build Process

At Narrowboats Ltd we are very proud of the process we have formed to accommodate a large volume of builds without the last minute stresses.

- Quotation Recieved & Build Slot Booked with initial Deposit
- Order Form Process Booked In - *1 Full Week dedicated to your queries and order form*
- Sign Off Order Form - No amendments made after this date.
- New Build Contract with Payment Plan
- VAT Form (Widebeam Sole Residency Only)
- Invitation for 2 Viewings Pencilled in During The Build
- Updates Available by phone on Forecasted Build Time
- Pencil in Delivery
- Build Commences
- Book in 2 Viewings During the Build
- Pre Delivery Inspection by Builder
- Pre Delivery Inspection with Purchaser if Required
- Book in Delivery and Craning at Delivery Destination
- Final Balance of Boat Required 1 Week Prior to Completion
- Payment Plan of Delivery Available on Request
- Delivery Boat
- Handover on Fully Fitted Boats Available on or Soon After Delivery

Being Prepared

Delivery Forecasts

Unlike a car production line where everything is controlled by programmable machinery, your boat will be crafted by hand from start to finish. Also, if you place an order for delivery in say 6 months, there is going to be around 125 boats built before yours on the production line and although an accurate method is more often than not achieved, predicting the exact day of delivery is near impossible until we near completion of the build. For this reason, when you place an order with us we have to give you a delivery forecast rather than an exact delivery date, for example we will say Jan/Feb. Sometimes a boat can complete early and this can cause problems if the purchaser does not have the funds available to purchase the build. If there are any chances of this being the case, please make your representative aware when placing your order so we can work with you to avoid you having any unnecessary charges of craning/storing the boat to you until you are ready to complete. If you are tying in the sale of a house to the completion of your boat this can be sometimes be tricky if the boat arrives a little later than forecasted so we highly recommend you have some contingency plan in place of short term accommodation should either of these scenarios affect you as we cannot compensate delays in anyway.

What You Need

A Mooring

Have you planned where you intend to keep your boat and do they have room? There are marinas and linear mooring all over the country but if you would like some advice please feel free to give us a call. You will not need a mooring if you are continuously cruising but you will need a 'Continuous Cruising Licence'. If you are looking for somewhere in the North West, we are booking agents for Park Farm Marina in Davenham and would be happy to show you around.

Insurance

Your new boat will need to be insured before it leaves the factory. Insurance is very reasonable and the best people to talk to about what kind of cover you need will be the insurance companies themselves. There are many companies out there to choose from and the choice is entirely yours but to get you started previous client have used the following and found them very good:

Collidge & Partners – 01843 295925
GJW Direct – 0151 4738000

You may also want to consider joining River Canal Rescue - The AA of the canals. Hopefully your new boat will be trouble free but if you're in the middle of nowhere and you run out of fuel or something gets well and truly stuck around your prop you would be glad you joined.
www.rivercanalrescue.co.uk

Licence

Your boat will need to be licensed for whichever waterway you intend to use it on. In the UK this is more than likely going to be the Canal & River Trust, although there are some exceptions. If you are unsure please feel free to call and ask us for help. Before licensing you will need insurance and some information from us. When the time comes we will go through it all with you. Below are the 2 most popular that you are likely to need:

Canal & River Trust – www.canalrivertrust.org.uk
The Bridgewater Canal – www.bridgewatercanal.co.uk

Equipment

Your fully fitted boat from Narrowboats Ltd will come with a basic cruising pack that consists of the following: 1 x Windlass, 2 x Mooring Stakes, 1 x Lump Hammer, 1 x Bow Rope, 1 x Stern Rope, 1 x Bow Fender, 1 x Stern Fender & 6 x Side Fenders.

Before heading out on your maiden voyage we would recommend purchasing the following from your local chandlery:

1 x Windlass (As a spare)

1 x Handcuff Key – Also known as an Anti Vandal Key. Some locks require these.

1 x Canal & River Trust Key – When out cruising you may need this to open water points.

1 x Landline Cable – Orange with blue ends. Various lengths available, we suggest 25M

1 x Hose Pipe – For filling the fresh water tank.

1 x Centre Rope – Handy when mooring. Rope should be 10ft less than half the length of the boat.

1 x Fuel/Water cap key - Flat type.

1 x Boat Hook, Boarding Plank & Pole.

1 x T.V Aerial - There are many types available ranging from a few pounds to hundreds of pounds.

1 or 2 Propane Calor Gas Bottles, Usually 13kg but speak to your Narrowboats Ltd's representative to confirm.

Receiving Your New Boat

Towards completion of your new boat we recommend one last visit to the factory accompanied by us for a pre delivery inspection.

If your boat is a sailaway or sailaway lined, at this point one of our team will give you a 'handover' and run through how to operate any systems on your new boat.

If you are having a fully fitted boat, a member of our team will also travel out to meet you and your new boat at the place of delivery to give you a full handover and make sure you are familiar with all the systems.

Aftersales

When you have received your boat our involvement doesn't stop there. We are always on hand to give any advice or help in any way we can - feel free to give us a call. In the unlikely event that you have any problems at all with either the quality of workmanship or materials let us know as soon as possible so we can arrange for a member of the warranty team to come out and put it right.

Feedback

Here at Narrowboats Ltd we encourage and welcome feedback from all of our customers, past and present.

Please visit our testimonials page on our website at www.narrowboatsltd.co.uk to view recent reviews as well as input your own.

